



GOLDEN RIDGE NEIGHBOURHOOD WATCH

Golden Ridge Neighbourhood Watch is in Henleaze, Bristol BS9.
It covers houses in Ridgehill, Sates Way, Walliscote Road and Walliscote Avenue,
plus the top part of Henleaze Park Drive, from the junction with Hill View.
There are 128 houses in this area and 122 households are members

UPDATE 2018-2019

Contact email address: grnw99@gmail.com

Fourteen neighbours have volunteered to be **CONTACT PEOPLE**,
each of whom is responsible for a group of houses.

They assist the **COORDINATOR**, Joan Daniels, 7 Ridgehill.

The **DATA ADMINISTRATOR** is John Cass, grnw99@gmail.com

Personal details are held on a secure database.

John Cass, 11 Ridgehill

Your Contact Person is:

Almost yearly, a community get-together is organised, usually by Mary McConologue.
In 2018, Mary, and her team of helpers, are planning a

SUMMER PICNIC

This will take place on **Sunday 8 July 2018 at 3.00 pm.**

Nearer the time, the Contact People will be finding out the numbers intending to come.

Each household attending will be asked to provide a plate of food and pay one pound on the day.

When should you dial 999?

The police service depends heavily on members of the public to use the 999 telephone service appropriately in order to prevent crime and catch criminals.

There are two instances in which 999 should be immediately called:

- When you know of a criminal offence and the offender(s) is/are still at the scene.
- Where there is a threat to life or limb or serious damage to property could be prevented.

When speaking with the telephone operator, please give them as much information as you can about the incident, its exact location, and try to give detailed descriptions of the offender(s).

For Non-Emergencies - dial 101 or, preferably, send an email

101 should be used for ALL non-emergency calls. Our police area is called 'Henleaze', basically covering the area from around Waitrose to Tesco's.

The police officers for our area have to respond to emergency calls from anywhere in neighbouring areas as far as Avonmouth, so it is better to contact them by email as they check for messages when they are on breaks.

Go to <https://www.avonandsomerset.police.uk/> and click on the tab 'Your Area'. If you put your postcode in the box and click Search you will be taken to the Henleaze page. Under the pictures of the officers there is a box called 'Contact the team'. It is possible then to either leave a message for the team or click on the 'Report a crime or incident form'.

You can report crime anonymously by calling CRIMESTOPPERS - 0800 555 111 (Freephone).

DETAILS OF HELP AND SUPPORT - arranged alphabetically

Dial 999 when there is an emergency - Police, Fire or Ambulance

Age UK This organisation offers a wide range of help and advice for Senior Citizens. Advice Line 0800 055 6112; free to call 8am-7pm every day. Website www.ageuk.org.uk.

Bristol City Council For everything connected to the Council, go to the website www.bristol.gov.uk. Some telephone numbers: Council Tax 0117 922 2900; Housing Benefit and Council Tax Reduction 0117 922 2300; Waste and Environmental Services 0117 922 2100.

Carers The organisation called Carers UK provides extensive support and help to carers. Advice Line Mon & Tue 10am-4pm 0808 808 7777. Website www.carersuk.org.

Citizens Advice Bureau Located at 48 Fairfax Street, BS1 3BL (near The Galleries); Drop In Service Mon-Fri 9.30am-1pm. Telephone Advice 03444 111 444 Mon-Fri 10am-1pm. Website www.bristolcab.org.uk.

Drivers - Medical Queries To check if a medical condition will affect your driving status, contact the DVLA. Telephone 0300 790 6806 Mon-Fri 8am-5.30pm, Sat 8am-1pm. Website www.gov.uk/driving-medical-conditions.

Fire Service Avon Fire and Rescue Service can arrange 'Home Fire Safety Visits' which are free of charge; visits can be arranged for yourself or on behalf of someone. Website www.avonfire.gov.uk/our-services/home-fire-safety-visits.

Remember to check regularly that your smoke detector is working.

Fraud ActionFraud is the UK's national fraud and cybercrime recording centre and it is important to report incidences of fraud to them. Telephone 0300 123 2040 Mon-Fri 9am-6pm. Website www.actionfraud.police.uk.

NHS - National Health Service Telephone **111** for non-urgent medical advice. Website www.nhs.uk provides a 'Health A-Z' which lists symptoms, conditions, medicines and treatments. The site also provides access to other NHS services.

Police - Reporting a crime or incident Obtain a 'Report a crime or incident form' from the website www.avonandsomerset.police.uk/reportcrime where you will be asked if the crime or incident is happening now or is someone in danger? Yes or No.

Alternatively, you can contact the local police in person at the temporary **Enquiry Office** located at the side of the Southmead Fire Station building, open Mon-Fri 10am-6pm.

You can ring **101** for ALL non-emergency calls - our police area is 'Henleaze'; there can be a delay in answering calls, so it is better to email the officers for our area - see front page.

You can report a crime or incident anonymously by calling **Crimestoppers** on **0800 555 111**, every day, 24/7, or by filling in a form online; the forms are only monitored Mon-Fri 9am-5pm. Website www.crimestoppers-uk.org.

Stolen Property You can register your valuable items for free on the Immobilise National Property Register, so that anything stolen can be identified as belonging to you and can be returned. Register for free on www.immobilise.com.

Victim Support This service is provided by Avon and Somerset Police. If you require help, telephone 0300 303 1972 Mon-Fri 9.30am-6pm, Sat 9.30am-12.30pm. Outside these hours, ring Supportline free on 0808 168 9111, or request support on the website, which details all the services available www.victimsupport.org.uk.

Website for the Police Service: <https://www.avonandsomerset.police.uk/>

If you would like an electronic version of this page, please email grnw99@gmail.com

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